

END OF SUPPORT LIFE FOR NEVERFAIL CONTINUITY ENGINE 7.1 & 8.0

Neverfail is announcing the discontinuation of Neverfail Continuity Engine v7.1 and 8.0. This discontinuation will become effective on September 30, 2021. No further orders for Neverfail Continuity Engine 7.1 and 8.0 will be accepted starting June 30, 2021, and we will no longer provide code updates or enhancements to this product line.

Technical support for customers with current maintenance and support will be available until the 30th of September, 2021. This notice describes the timelines for the delivery of support services.

Affected Neverfail Products	Version	End of Life (No Purchases)	End of Life (No Downloads for Existing Customers)	End of Life Support (No Tickets will be Opened)
Neverfail Continuity Engine	7.1, 8.0	June 30, 2021	September 30, 2021	February 28, 2021

Moving forward, supported versions of Neverfail Continuity Engine are the following: Continuity Engine v8.5 and 9.x releases.

Customers who are current on their maintenance can upgrade for free to the latest supported version. If your maintenance has expired and you would like to upgrade to the latest version of Neverfail Continuity Engine, please contact Neverfail sales at sales@neverfail.com or call us at +1 512 600-4300 or +1 888 988-8647.

ABOUT NEVERFAIL

Neverfail enables businesses to achieve 100% uptime through the world's most resilient business continuity and secondary storage solutions. Made for mission-critical businesses, Neverfail solutions mitigate the risk of downtime in the face of any potential outage. By delivering seamless business continuity, we empower our partners and clients to realize their full potential without the risk of downtime.

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